

August 12, 2010

Trent McEntire
McEntire Pilates Movement Lifestyle Center
438 Main, Suite 207
Rochester, MI 48307

Dear Trent,

Enclosed please find your "Golden Door" Secret Shopper survey results. Congratulations, you have received a score of ____%. We would like to present you with the "Golden Door" award for providing excellent customer service. The award should be prominently displayed in your business in recognition of your achievement. In addition to your framed certificate, we have also included a "Golden Door" window cling.

Thank you again for your participation. If you have any questions, please feel free to contact the DDA office at 248/656-0060 or email Nancy@downtownrochestermi.com.

Sincerely,

Nancy F. Voges
Marketing Coordinator
Rochester DDA