

TourismOhio = Partnerships

Heritage Ohio Local Spirit Conference

Tourism**Ohio** _____

Who Are We?









Who Are We?

- State's Destination Marketing Organization
- Premier source of information for travelers and media about Ohio's vibrant tourism experiences, attractions and economy.

Heritage Tourism is "Tourism"

National Trust Definition

"Traveling to experience the places, artifacts and activities that authentically represent the stories and people of the past."

TourismOhio Definition

"Unique attractions that we promote to entice visitors to travel to and within Ohio."

How We Do It (Staff+Agencies)

- Advertising
 - Main
 - Multicultural
 - International
- Public Relations
 - Media
 - Social Media
 - Publications
- Tourism Information Services
 - Buckeye Database
 - 1-800-BUCKEYE
 - DiscoverOhio.com
 - Buckeye Fulfillment Center
 - Research

Say hi to fins & fun in Ohio

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Ohio's Tourism Industry

- \$40 Billion in Total Revenues
- \$2.7 Billion in Total State and Local Taxes Generated
- 443,000 FTE's Supported by Tourism (8.7% of OH jobs)

Bottom Line: Tourism is a Revenue Generator for OH!

Economic Impact

- The Ohio visitor economy continued to expand in 2011. Visitor spending within Ohio rose 6.5% after a 7.4% increase in 2010.
 - Visitor volumes rose for a second straight year. 181.5
 million people travelled in Ohio in 2011 a new high.
 - Growth in overnight visitation remains strong. Domestic overnight visitation grew 4.7% buoyed by strong hotel room demand growth of 6.4% in 2011.
 - Per trip spending rose as gas prices rose and hotels and other tourism providers start to recoup recessionary price cuts.

Return on Investment 2012 Advertising Campaign

15:1 ROI

Before I Continue...Write This Down:

1. Go to DiscoverOhio.com/industry

2. Register for BuckeyeLine

3. Ohio Tourism Industry on Facebook

Leisure Travel Trends

- "Staycation" continues its appeal Regional Travel!
- Long-Haul Travel Rebounding, but Airfare High
- Bargain-Hunting Continues
- Travelers Seeking "Experiences"
- Explosive adaptation of Smart Mobile and Tablet technology redefines the marketplace...More are booking via mobile!
- Social Media is a MUST.

Heritage Tourism Social Media

- Where is the Audience you have?
 Continue the conversation with current fans.
 Facebook, E-News, Blog
- Where is the Audience you want?
 Create a conversation with future fans.
 Twitter, Instagram, Pinterest, YouTube, Blog

Social Media

Excellent Use of Social Media:

- National Museum of the U.S. Air force
- William McKinley Presidential Library and Museum
- Sauder Village
- John and Annie Glenn Museum

Social Media



Experiential Tourism

"Learn Sophie's Secret at the Kelton House"



Experiential Tourism

- Cincinnati Museum Center
 - Dinosaur Exhibit Augmented Reality
- Ohio Statehouse
 - Monument Cell Phone Audio Tours
- Dublin Convention and Visitors Bureau
 - Morning. Top 'o the morning to you! Start your visit in Dublin with a 4-Leaf Clover Irish Scavenger Hunt in Historic Dublin.
 - Afternoon. Irish dance 101. What's a reel? Meet a professional Irish dance and learn a few traditional steps.

Experiential Tourism

Work with your City (health department!) Government or Main Street Organization to enhance the visitor experience.

- Walking Maps
- Walking Apps



Get enhanced access to City and community resources with this FREE App!

Find important Columbus locations. Tips for getting active and being Green.

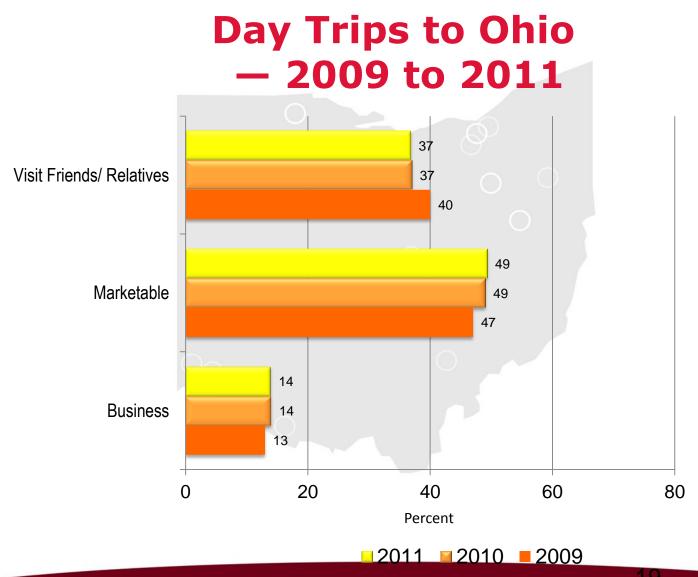
Submit service requests, and more!

Ohio Tourism Economy

Visitor Study Highlights 2011

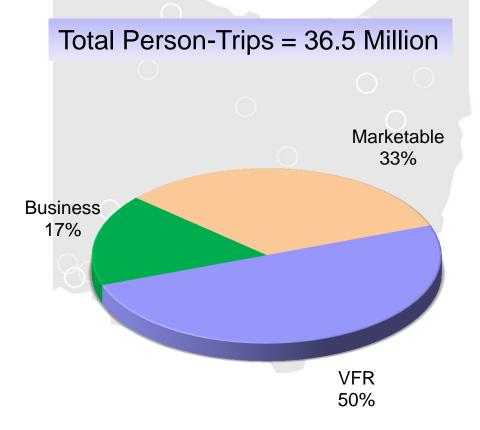
Hot Buttons

Top 20 Hot Buttons	
A fun place	Good for families to visit
Lots to see and do	Friendly hospitality staff
Good for adult vacation/getaway	A real adventure
An exciting place	Provides opportunities to escape/unwind
A unique experience	Good place to relax
Excellent value for money	Interesting communities
A place to visit at least once	Interesting cities
Good for couples	Warm, friendly people
A place that wants me to visit	A place I would feel welcome
Good travel packages	Interesting customs/cultures/traditions

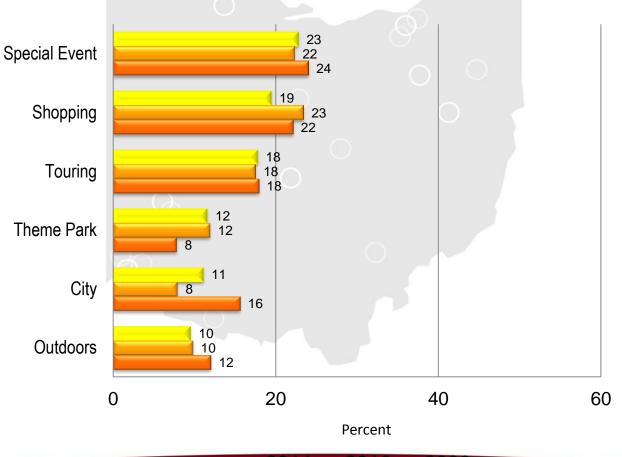


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Ohio's Overnight Trip Market Segments

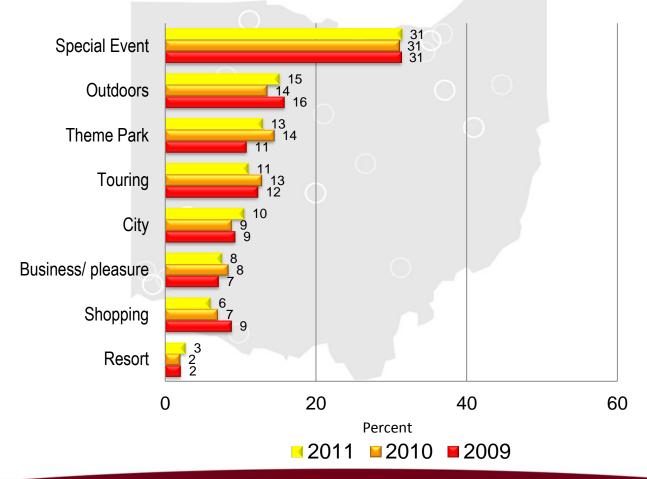


Marketable Day Trip Mix - 2009 to 2011

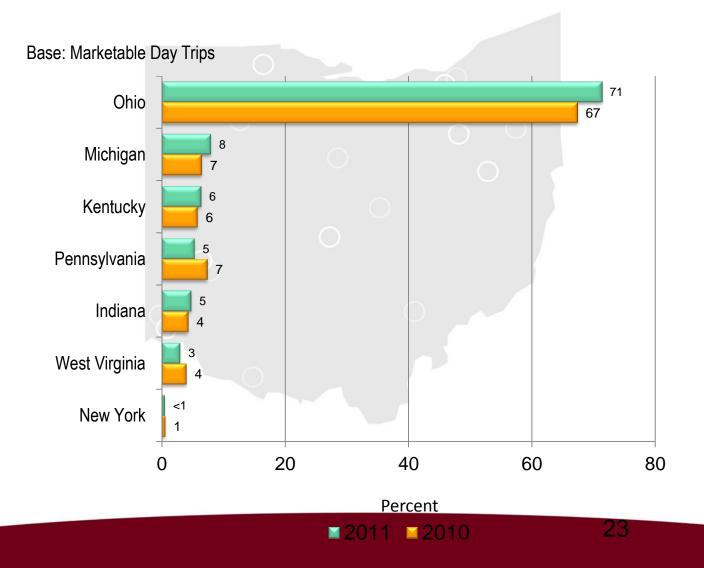


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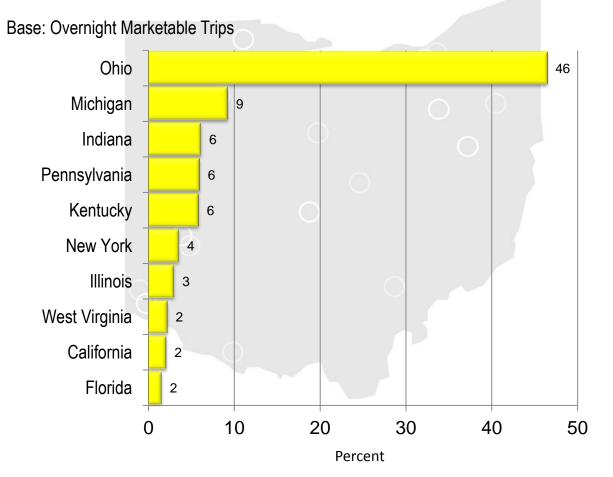
Marketable Overnight Trip Mix - 2009 to 2011



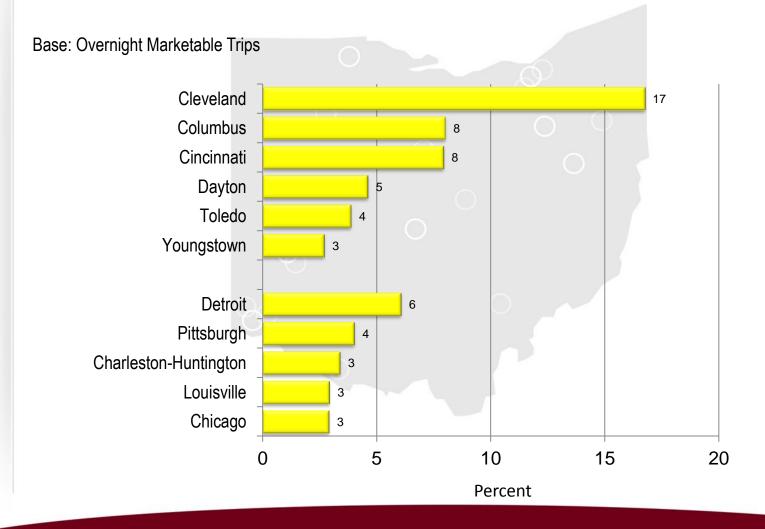
TourismOhio State Sources of Business



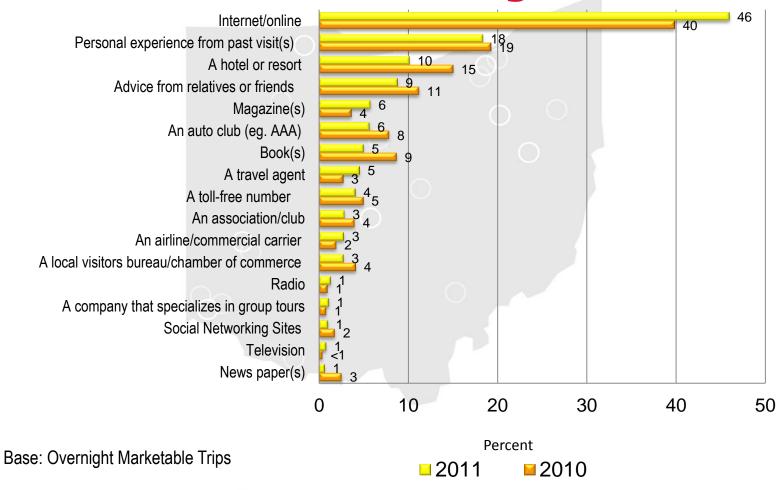
State Sources of Business



Urban Sources of Business



Information Sources Used for Planning



TourismOhio's Campaign Objectives

- Increase Day and Overnight travel
- Turn Day trippers into Overnighters
- Raise Awareness for Tourism in Ohio
- Acquire and Maintain Visitor data for yearround Messaging
- Continue to Deliver Powerful ROI
- Increase Partner Co-Op Participation

Primary Target Markets

- Ohio and the five contiguous states – Michigan, Indiana, West Virginia, Kentucky, Western Pennsylvania
 - Detroit, Lansing,
 Pittsburgh, Louisville,
 Indianapolis, Charleston,
 Huntington, and Erie
- In-State markets
 - Cleveland, Columbus,
 Cincinnati, Dayton, Toledo,
 Youngstown



Secondary Target Markets

- Southern Ontario
- Chicago, IL



Primary Target

- Adults 25-49
- Families
- With kids 12 and under in the HH
- Blend of young Boomers, Generation X & Generation Y



Secondary Target

- Empty-Nesters
- Adults 55+
- Active
- Heart of the Baby Boomer generation



Young Transitionals

Adults 25-34

▶ End of Generation X & beginning of Generation Y

The Continued Basis of Our Approach:

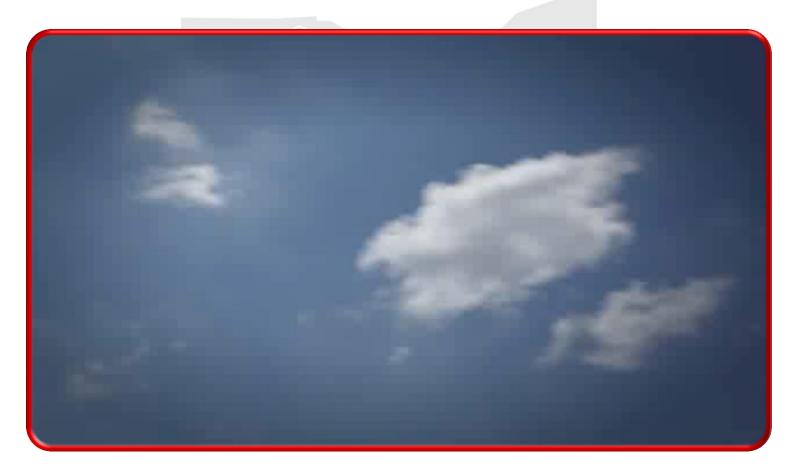
- UPSELL! "Too Much Fun for Just One Day"
- Identifiable Ohio Differentiate
- Through the eyes of our visitors/target
 audiences
- Retail Strategy using New and Trad. Media
- ...And the:

Multimedia (Retail Approach)

- TV
- Radio
- Out Of Home
- Social Media
- Mobile/SMS
- Digital/Online
- PR
- Etc...

Tourism**Ohio** _____

2012 60-Second TV Advertisement



Say hi to epic adventure in **Ohio**

Reconnect on an African safari at the Wilds near Zanesville. Bring your whole crew when the Tall Ships Festival sails into Cleveland and Put-in-Bay. Go back in time in Ohio's Amish Country. Pack your bags, 'cause Ohio's Too Much Fun for Just One Day. Build your



Tourism**Ohio** _____

2013 "Too Much Fun" Mobile Tour



Fun-Mobile Adventures







Public Relations - 2013 Themes

Arts in Ohio – now through 2013

Get Outdoors & Be Active –
 kicks off in Spring

Public Relations - 2013 Themes

Arts in Ohio

- New Art Openings distributed press release on 8/28
 - Annie Leibovitz Columbus
 - Edouard Manet Toledo
 - Dead Sea Scrolls Cincinnati
- Ohio as a National / International Arts Hub
 - Campaign on how arts scenes have shaped Ohio cities & experiences
 - Highlight unique architecture & one-of-a-kind art experiences
- Send pitches/ideas to prinfo@development.ohio.gov

Public Relations - 2013 Themes

Outdoors & Active

- Capitalizing on trend toward healthy travel and reunifying families by unplugging from digital world
- Campaign to launch in Spring 2013
- Looking for unique outdoor activities
 - Fossil hunting at Caesar Creek State Park
 - Also biking, bridal trails, disc golf, ziplines, etc.
- Send pitches / ideas to prinfo@development.ohio.gov

Public Relations Office Update

New Media Image Library – <u>OhioTravelPix.com</u>

- 1,200+ images of Ohio travel experiences now online
- We can track who is downloading to better assist with stories
- Any photos we don't have, we will put reporter in touch with you

Revamping B-Roll Library

- Shooting some new HD b-roll across the state
- Eventually will host b-roll on same media library as still images

Scene-in-Ohio Music – <u>www.SceneInOhio.com</u>

- Site promotes travel to destinations featured in movies, television and culinary
- Now includes music destinations
 - Toby Keith's I Love This Bar & Grill Cincinnati

TourismOhio on Instagram!

Instagram – mobile-based photo sharing site



Instagram

- DiscoverOhio (@Ohiogram)
 - 3,000+ followers
 - Post a new photo every day of various Ohio destinations
 - People tagging their photos with #ohiogram
 - Over 27,000 photos tagged #ohiogram since launch in May '11

"Summer of #Ohiogram"

- How it works:
 - People take photos at Ohio destinations and include hashtag #ohiogram
 - 27,000+ photos tagged in past year
- Photos tagged with #ohiogram from May July, will enter consumers to win small weekly prize giveaways



Tourism**Ohio** ____

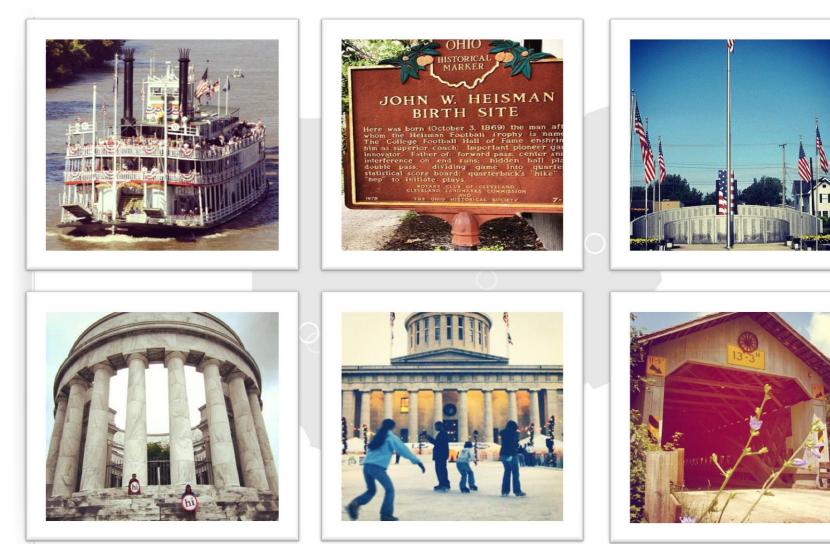
@Ohiogram photos



Want to be featured?

TourismOhio _____

@Ohiogram photos



Send us your photos!!

"Summer of #Ohiogram"

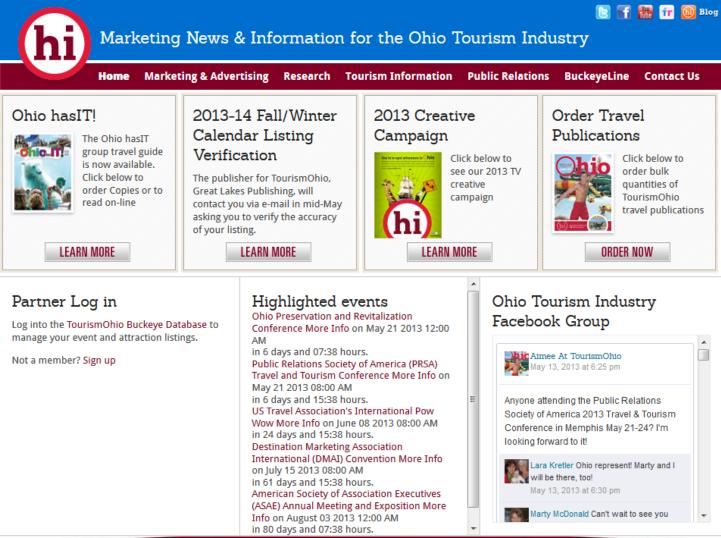
- What YOU can do:
 - Encourage your visitors/social media followers to take photos are your destination and use #Ohiogram hashtag on Instagram
 - Take Photos & include #Ohiogram
 - We will often re-post photos to encourage participation in the contest



DiscoverOhio.com

- Consumer website with the most comprehensive listing of attractions, events and lodgings in Ohio
- Account owners can:
 - Create an unlimited number of listings
 - Build Itineraries
 - List packages and special offers
- 2012 Website Statistics
 - 1.5 million site visits
 - 286,000 visits from mobile devices (including tablets)

Industry.DiscoverOhio.com Site



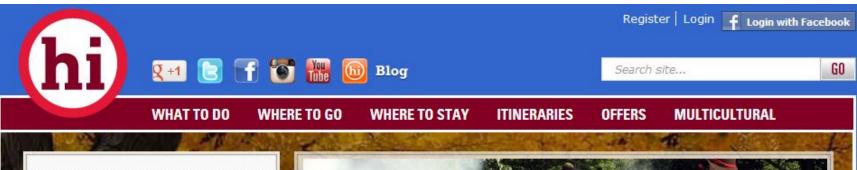
Tourism**Ohio** _____

Create an account

Discover Ohio Listing Administration

Ohio				Disc	over Ohi	io Listing A	dministra	ati
	Marketing & Adverti	sing Research	Tourism Information	Public Relations	BuckeyeLine	Contact Us		
Listing Admin Home	Request a User Account							
	First Name Last Name							
	Email Address Password	Note: Passwords are						
	Organization Name Organization Description	Note: Passwords are	case sensitive.					
	Title Street Address	Select a Title)					
	City State	Select State	▼					
	Zip Code Phone Number							
	Special User Type	Group Tour CVE Group Tour Mot Group Tour Rec Group Tour Stej Meeting Planne Reunion Planne	or Coach eptive Operator p-on Guide r					

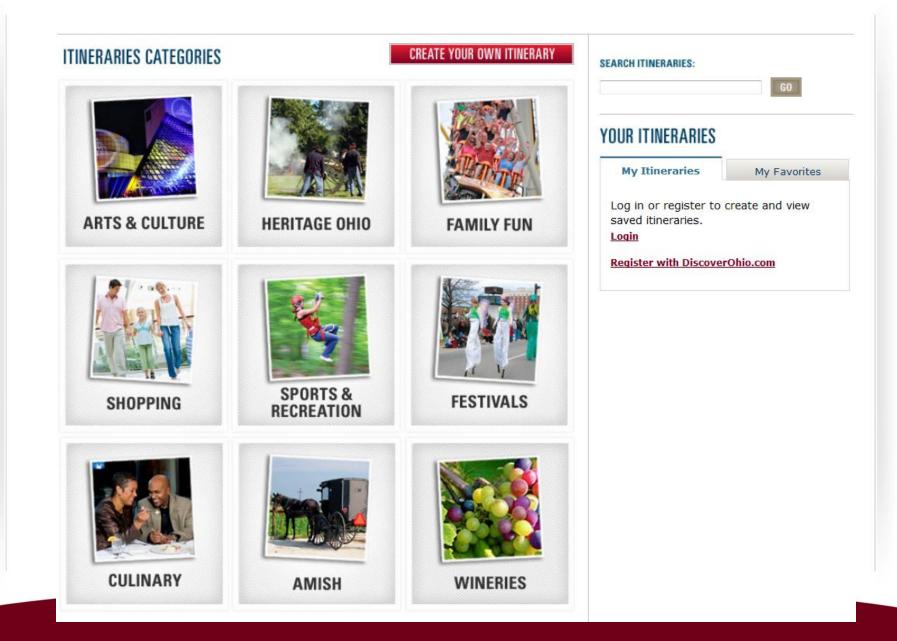
"To" Sections



WHAT TO DO OHIO HERITAGE

Ohio proudly protects the best of our past. Take a trip back in time to explore the Underground Railroad, coastal lighthouses or ancient Indian Mounds. Celebrate our contributions to making Ohio - and the world - a better place by planning a weekend trip to uncover our Ohio treasures.







Select a date from above or try our Event Calendar Search





Day Three takes off at the National Air Force Museum.

Then venture to the Warren Harding Memorial.

which includes a museum, as well as the Hayes Tomb.



Tour Stops

James A Garfield-National Historic Site

A front porch can serve many purposes. For some, a place to enjoy the breeze on a warm summer night. For others, a perch from which to keep eyes on what's happening in their neighborhood. In 1880, James Garfield used his front porch as a platform to greet thousands of well-wishers during his presidential campaign. Today, the porch serves as a gateway to the story of the Garfield family.

William Howard Taft National Historic Site

The William Howard Taft National Historic Site commemorates the only man to serve as President and Chief Justice of the United States. The house that Taft was born in has been restored to its original appearance. A visit to the site includes a tour of the restored birthplace and four period rooms that reflect the family life during Taft's boyhood. The home also includes second floor exhibits highlighting Taft's life and career. The Taft Education Center, located adjacent to the Birthplace, houses an orientation video, exhibits on later generations of the Taft family, and classrooms for visiting schools. The signature exhibit of the center is an animatronic figure of the President's Son, Charlie Taft.

Stay Informed

Keep up-to-date with information from our custom Discover Ohio e-newsletters.

Email Address



Offers



Whether your ide getaway includes American culture world-class art a hiking through pr you'll find what y in Ohio. Plus, wit offers available f partners, you wil the process. <u>Hayes Presidential Center Military Discount:</u> Rutherford B. Hayes Presidential Center

To show our appreciation to those who protect our nation, the Hayes Presidential Center offers special rates to active duty service people, their spouses & their dependant children.

Military adult \$3.25 per building, \$6.50 combo Military Child (6-12 \$1.50 per building, \$2.50 combo

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SPECIAL OFFERS

Sunday Special Kids FREE: Historic Sauder Village

Children (ages 16 and under) are Free every Sunday. Must be accompanied by adult.

Children (ages 16 and under) are Free every Sunday

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History Can Be Fun Getaway: Experience Columbus

See everything from a giant mastodon skeleton to an impressive collection of Civil War battle flags at the Ohio History Center. History literally comes to life in the adjacent Ohio Village, the re-creation of a typical Ohio town in the Civil War era. See a full-sized car made in Columbus in the 19th century and learn about the city's beginnings at the Columbus Historical Society. Travel back in time at COSI, named the #1 science center in the country by Parents magazine. Experience the very best 1898 and 1962 had to offer, and while there audition for a news anchor position!

Packages are available at competitive rates.

Herzog | My Profile | Log out GO IULTICULTURAL **Hocking Hills Cabins** @ Frontier Log Cabins

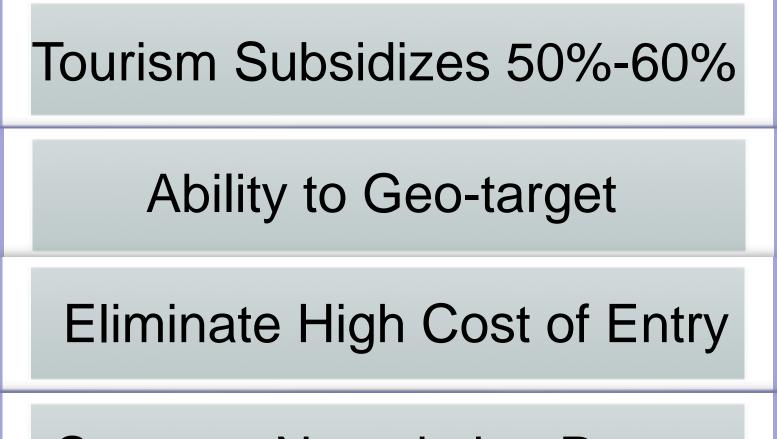
View more offers »

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2013 Partnership Opportunities

- Use the Partnership Book as Your Guide.
- Also Available Online:
 - DiscoverOhio.com/Industry





Stronger Negotiating Power

Building Partnerships

- Ohio lags the U.S. norm in packaging!
- Consumers want one-stop shopping!
- Who is in your back yard?
- Who is in your region?
- No one stops at a county or state line!

Partnerships

- Must be a Win-Win
- What's in it For Both of You
- Involves some Risk
- Set Realistic Goals
- Measure and Evaluate!

Partnerships

- Your Main Street Organization
- City and County Convention and Visitors
 Bureau
- Chambers of Commerce
- Ohio Has It
- TourismOhio

Thank You!

Pat Barker Pat.Barker@development.ohio.gov (614) 995-4233 DiscoverOhio.com/industry